



Old Dominion Freight Line Celebrates Tenth Quest for Quality Award
Leading LTL carrier recognized for meeting gold standard of customer satisfaction and performance

THOMASVILLE, N.C. (Aug. 12, 2019) – Old Dominion Freight Line, Inc. celebrates its tenth consecutive year receiving the *Logistics Management* Quest for Quality Award. This award is known as the gold standard for customer satisfaction and performance, chosen by *Logistics Management* readers and freight customers.

The Quest for Quality Award recognizes Old Dominion’s excellence across a number of criteria, including keeping pace with e-commerce, omnichannel fulfillment, and the broader digitization of all supply chain operations.

“This recognition is a testament to our employees’ willingness to go above and beyond and exceed customer expectations every day. We call it Service 2.OD,” said Greg Gantt, president and CEO of Old Dominion Freight Line. “It’s an honor to receive the Quest for Quality Award, and we are proud that Old Dominion was recognized for the tenth consecutive year for an outstanding performance.”

“Quest for Quality Awards are uniquely purposeful in our market because the winners are determined by our readers—the buyers of logistics and transportation services who put these carriers and service providers to work on a daily basis all over the world,” said Michael Levans, Group Editorial Director of Peerless Media, LLC., the publisher of *LM*. “What our editorial team has found amazing over the years is that no matter how many economic, regulatory or operational pressures they continue to face, the carrier and service provider communities find a way to step up to the plate to meet those evolving challenges.”

Logistics Management’s (*LM*) Annual Quest for Quality Award is the culmination of a six-month research project conducted by Peerless Research Group (PRG). For more than three decades, *LM’s* Quest for Quality Awards have been regarded in the transportation and logistics industry as the most important measure of customer satisfaction and performance excellence.

For more information about Old Dominion, visit www.odfl.com or call (800) 432-6335. On Twitter: @ODFL_Inc and Facebook: Old Dominion Freight Line, Inc.



About Old Dominion Freight Line, Inc.

Old Dominion Freight Line, Inc. is a leading, less-than-truckload (“LTL”), union-free motor carrier providing regional, inter-regional and national LTL services through a single integrated organization. Our service offerings, which include expedited transportation, are provided through an expansive network of service centers located throughout the continental United States. Through strategic alliances, the Company also provides LTL services throughout North America. In addition to its core LTL services, the Company offers a range of value-added services including container drayage, truckload brokerage and supply chain consulting.

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