

**TARIFF ODFL 100 – O**

Effective 3/1/2021

**ITEM 647 – NOTIFICATION OR APPOINTMENT PRIOR TO PICKUP OR DELIVERY**

1. When Carrier receives instructions to contact the shipper prior to pickup or to contact the consignee prior to delivery, or when the bill of lading contains a notation such as, "For carrier convenience, call before arrival" or "If necessary, call before arrival" or other similar wording, it will be considered a request for notification prior to pickup and/or delivery and the following charges will apply, in addition to all other applicable charges (excluding charges outlined in Part 2 of this item below):  
**\$18.00** per shipment
2. When Carrier receives instructions to schedule an appointment or otherwise establish a specific time for the pickup and/or delivery of a shipment, the following charges will apply, in addition to all other applicable charges (excluding charges outlined above in Part 1 of this item):  
**\$18.00** per shipment
3. When Carrier is charged a fee to utilize an online appointment program, at the request or requirement of the customer, the following charges will apply, in addition to all other applicable charges:  
**\$2.00** per shipment
4. When a shipment is consigned to Carrier's terminal with instructions to hold the shipment at the terminal for pickup by, or instructions from, the consignee or other party, and such instructions do not include a request for notice of arrival and a telephone number or address for purposes of giving such notice, Carrier will, if possible, notify the consignee or other designated party that the shipment has arrived, subject to the charge specified in PART 1 above. If Carrier is unable, due to no fault of Carrier, to give such notice of arrival, storage charges, in accordance with provisions of Item 910 in this Tariff, will begin accruing at midnight on the first business day following arrival of the shipment at Carrier's destination terminal.
5. For provisions in AK, HI, and PR see Tariffs ODFL 501 (AK), 502 (PR) and 503 (HI).