

**TARIFF ODFL 100 – O**

Effective 3/2/2020

**ITEM 396 – OVERCHARGE CLAIMS**

The following restrictions shall apply to any overcharge claim filed with ODFL:

1. Overcharge claims must be filed no more than 180 days after Carrier's receipt of the shipment for which the claim was filed.
2. The overcharge claim will be deemed closed 30 days after the date of the initial ruling or upon Carrier's response to Claimant's timely submission of additional information. For the purpose of this rule, timely submission is defined as Carrier is in receipt of any additional information within 30 days from the date of the initial ruling.
3. Carrier will not open new overcharge claims on any invoice for which a closed overcharge claim exists.

All other provisions of U.S. Code 49 CFR 378 relating to overcharge claims shall apply.