

MABD – MUST ARRIVE BY DATE QUICK TIPS

A DEPENDABLE PARTNER

OD understands the success of your business is dependent upon your retailers receiving your MABD shipments on-time and damage free. When your reputation is on the line, you need the dependability of OD. With the industry’s leading on-time delivery record and low claims ratio, you can trust OD to keep your promises.

OD ADVANTAGE

OD’s strong relationship with major retailers, combined with our premium service and national network of Service Centers, gives our MABD customers an advantage over their competition.

- Avoid Chargebacks
- Avoid Lost Sales
- Avoid Canceled PO’s
- Increase Vendor Scorecard Performance



EVERY MABD SHIPMENT AT OD:

- Is flagged in the OD system to show special delivery dates for Service Centers.
- Is monitored by an appointed MABD Shipment Coordinator.
- Prompts daily status emails to destination Service Centers regarding delivery timing.
- Receives daily status updates and issue notifications to customers.
- Has email and phone Customer Support 24/7 through the MABD Department.

SERVICE LEVELS

MABD LEVEL 1: Ships **OD Standard LTL** with enough time to meet delivery requirements with normal transit times by 5:00PM. Shipments are flagged in the OD system for monitoring accurate delivery but not guaranteed.

MABD LEVEL 2: Requires **OD Guaranteed*** service within normal transit times to meet delivery requirements by 5:00PM. Shipments are flagged in the OD system to guarantee delivery requirements are met.

MABD LEVEL 3: Requires **OD On Demand*** service to meet delivery requirements that are faster than standard transit times or time specific. Shipments are flagged in the OD system to guarantee delivery requirements are met.

*OD Guaranteed and On Demand - If service is not met, freight charges revert back to the standard LTL charge.

CUSTOMER REQUIREMENTS

- Shipper Contact Name/Address/Number
- Consignee Contact Name/Address/Number
- Any Special Delivery Instructions
- Include MABD Dates
- Indicate “Project MABD” on the BOL

Freight Bill of Lading form with fields for Shipper, Consignee, Pickup Date, Billing Information, Reference Numbers, and Special Instructions.

- Pickup Date
- Billing Information
- Reference Numbers

To learn more about our MABD Services or for additional support, please call, email or visit:

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Helping The World
Keep Promises®



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