

TARIFF ODFL 100 – O

Effective 3/2/2020

ITEM 345 – ARRIVAL NOTICE AND UNDELIVERED FREIGHT

1. After a shipment's arrival at Carrier's destination terminal, notice of arrival may be given by:
 - a. Actual tender of delivery at the consignee's place; or
 - b. Telephone, if convenient and practical; or
 - c. Written notice, including facsimile or electronic communication.
2. If freight cannot be delivered because of consignee's refusal to accept it, or because Carrier cannot locate the consignee, or because of an error or omission on the part of the shipper, Carrier will make a diligent effort to notify the shipper promptly that the freight is in storage.
3. When transmitted by mail or electronic communication, the notice will be deemed to have been received at 8:00 a.m. the first business day after it was mailed or electronic communication. If notice is given by telephone or facsimile, Carrier's record of the date will govern. If written notice is delivered by certified mail, the date of the shipper's or consignee's signature will determine the arrival notice date.
4. Instructions issued prior to tender for delivery, such as notations on the bill of lading, will not be accepted as authority to reship or limit the storage liability of an undelivered shipment.