



**Old Dominion Freight Line, Inc.**  
**Odfi.com Learning Center**  
**Shipping Tools Help Documentation**



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## odfl.com odf14me Enhanced Shipment Tracing

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This demo shows the additional shipment tracing features available in our enhanced odf14me Tracing Tool, available to registered odf14me customers.

It is meant as a companion to the standard Shipment Tracing demo, which we recommend viewing first.

odf14me registration information is provided at the end of this demo.



The screenshot shows the Old Dominion Freight Line (ODFL) website interface. At the top, there is a green header with the ODFL logo and the slogan "Helping the world keep promises™". To the right of the header, it says "Welcome, SAND12" and provides links for "MY ACCOUNT", "CONTACT", and "HELP". Below the header is an orange navigation bar with the following menu items: "Shipping Tools", "Services and Coverage", "Business Resources", "Investors", and "About OD".

The main content area is divided into several sections:

- Trace A Shipment:** A section with a search box and a "PRO" dropdown menu.
- Standard Quick Links:** A dropdown menu labeled "Select...".
- odfl4me Quick Links:** A dropdown menu labeled "Select..." and a "Customize Menu" link.
- Customer Service:** A section with the phone number "Call 1-800-235-5569" and a link for "E-mail Customer Service".
- Search:** A search box labeled "Search Term" with a "Powered By Google" logo.

In the center of the page is a large image of a man talking on a mobile phone. To the right of this image is a green box with the text: "Whatever you need. + Whenever you need it. = What we do." Below this box, it says "OD • DOMESTIC".

At the bottom of the page is a "Current News" section with three columns of headlines:

- Latest Headlines:**
  - Oct 6, 2008 -- Old Dominion Opens New Container Drayage Operation
  - Sept 24, 2008 -- Old Dominion Freight Line Opens First Southern California Warehouse
  - Sept 19, 2008 -- Old Dominion Freight Line Inc. Relocates Service Center to Lubbock, Texas
  - Sept 10, 2008 -- Old Dominion Freight Line Inc. Continues to Build its Warehousing Services Offering with New Hires
- Financial Webcasts:**
  - Third Quarter 2008 Conference Call October 23, 2008 10:00 AM EST
  - Wachovia 2nd Annual Transportation and Packaging Conference, September 8, 2008 11:05 AM ET
  - Second Quarter 2008 Conference Call July 24, 2008 10:00 AM EST
  - Wachovia Securities Nantucket Equity Conference, June 26, 2008 8:30 AM ET
- New Website Features:**
  - Sep 9, 2008: Old Dominion Freight Line Inc. Introduces Expedited Rate Estimate Tool
  - Aug 12, 2008 -- ODFL Launches New Web-Based Service to Track Equipment
  - Jul 7, 2008 -- ODFL Unveils New Web-based Service to Track Shipments
  - Feb 2008: Bill of Lading form enhanced to create multi-page BOLs

Slide 2  
Text Captions: Enhanced shipment tracing may be done from the odfl4me home page once you've logged in. Like standard tracing, shipments can be accessed by pro number, but the enhanced tracing also allows tracing by bill of lading or purchase order number.



Welcome, SAND12

Helping the world keep promises™

MY ACCOUNT | CONTACT | HELP

Shipping Tools Services and Coverage Business Resources Investors About OD

### Tracing System [Help](#)

Instructions: Enter the document number in the entry field and select either PRO, PO or BOL from the drop down menu.

**Shipment Information**

Number:  PRO

[Click here to trace multiple Pros](#)

**Company Info**  
[Service Center Locations](#)  
[Careers](#)  
[Company Facts](#)

**Contact Us**  
[InfoCall1 Customer Service](#)  
[Phone and Email Info](#)  
[OD Solutions Center](#)

**Help**  
[FAQs](#)  
[PDF Document Help](#)  
[Tiff Document Help](#)  
[Animated Demos](#)

**Services**  
[OD Domestic](#)  
[OD Expedited](#)  
[OD Global](#)  
[OD Technology](#)

**odf14me**  
[Register](#)  
[Benefits of Registering](#)  
[Log In](#)  
[Manage odf14me Account](#)

Slide 3

Text Captions: The enhanced Shipment Tracing page, accessible via the main menu, also enables you to trace shipments with all three numbers. And like the standard tracing tool, you may click here to trace up to ten pro numbers simultaneously.



Welcome, SAND12

MY ACCOUNT | CONTACT | HELP

Shipping Tools | Services and Coverage | Business Resources | Investors | About OD

### Tracing System [Help](#)

Instructions: Enter the document number in the entry field and select either PRO, PO or BOL from the drop down menu.

**Shipment Information**

Number:

[Click here to trace multiple Pros](#)

**Company Info**  
[Service Center Locations](#)  
[Careers](#)  
[Company Facts](#)

**Contact Us**  
[InfoCall1 Customer Service](#)  
[Phone and Email Info](#)  
[OD Solutions Center](#)

**Help**  
[FAQs](#)  
[PDF Document Help](#)  
[Tiff Document Help](#)  
[Animated Demos](#)

**Services**  
[OD Domestic](#)  
[OD Expedited](#)  
[OD Global](#)  
[OD Technology](#)

**odf14me**  
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[Benefits of Registering](#)  
[Log In](#)  
[Manage odf14me Account](#)

Slide 4

Text Captions: once the pro number(s) are entered, press the Status button.



Welcome, SAND12  
MY ACCOUNT | CONTACT | HELP

Helping the world keep promises™

Shipping Tools | Services and Coverage | Business Resources | Investors | About OD

### Tracing System

Thank you for choosing Old Dominion Freight Line, Inc.

**Shipment Information**

Number: 29401510556 | PRO | Status

[Click here to trace multiple Pros](#)

**Results for Pro#: 29401510556**

Delivery Date:	10/14/2008
Status:	Delivered
Pieces:	1
Weight:	375
BOL#:	<a href="#">7307585</a>
Signature:	E BROOKS
Documents:	<a href="#">View DR</a> or <a href="#">View BL</a>
Origin City:	IRVINE, CA, 92606
Origin Svc Ctr:	<a href="#">LGB</a> - LONG BEACH S/C
Destination City:	BOYNTON BEACH, FL, 33426
Destination Svc Center:	<a href="#">WPB</a> - WEST PALM BEACH S/C

**E-Mail Notification**

Slide 5

Text Captions: Detailed information about the shipment is provided. Depending on the status, this may include:

Date of delivery (or expected delivery date)

Appointment time

Pieces

Weight

Bill of Lading number

Name of the person who signed for the delivery

Origin city and zip/postal code

Origin service center

Destination city and zip/postal code

Destination service center

The bill of lading is typically available online the day after the shipment is picked up,

The biggest difference between the standard and odfl4me tracing tools is that the odfl4me version gives you instant access to the shipping documents.

and the delivery receipt is usually available for viewing the day after the shipment is delivered.

**Results for Pro#: 29401510556**

Delivery Date:	10/14/2008
Status:	Delivered
Pieces:	1
Weight:	375
BOL#:	<a href="#">7307565</a>
Signature:	E BROOKS
Documents:	<a href="#">View DR</a> or <a href="#">View BL</a>
Origin City:	IRVINE, CA, 92606
Origin Svc Ctr:	<a href="#">LGB</a> - LONG BEACH S/C
Destination City:	BOYNTON BEACH, FL, 33426
Destination Svc Center:	<a href="#">WPB</a> - WEST PALM BEACH S/C

**E-Mail Notification**

To receive an email when this pro has been delivered, enter a valid email address and press Notify.

<b>Company Info</b> <a href="#">Service Center Locations</a> <a href="#">Careers</a> <a href="#">Company Facts</a>	<b>Contact Us</b> <a href="#">InfoCall1 Customer Service</a> <a href="#">Phone and Email Info</a> <a href="#">OD Solutions Center</a>	<b>Help</b> <a href="#">FAQs</a> <a href="#">PDF Document Help</a> <a href="#">Tiff Document Help</a>	<b>Services</b> <a href="#">OD Domestic</a> <a href="#">OD Expedited</a> <a href="#">OD Global</a>	<b>odf14me</b> <a href="#">Register</a> <a href="#">Benefits of Registering</a> <a href="#">Log In</a>
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Slide 6

Text Captions: Service center information can also be accessed quickly  
Like the standard tracing page, you can enter an email address for delivery notification.  
by clicking the service center code.





Slide 7

Text Captions: Congratulations! This concludes the enhanced shipment tracing demo. You may also find the below links helpful.

If you are a registered odfl4me customer, try our enhanced odfl4me Shipment Tracing tool now!

If you are not yet a registered user, register online or call 1-800-235-5569.

[Shipment Tracing](#)

[odfl4me Enhanced Shipment Tracing](#)

